



## CONTACT US:



*Client Service*  
**(632) 8876.4400**

[teleservice@oona-insurance.com.ph](mailto:teleservice@oona-insurance.com.ph)



*Travel Insurance Claims Hotline*

If out of the country

**00 632 8459 4727**

If in the Philippines

**(02) 8459 4727**

[travelassist@oona-insurance.com.ph](mailto:travelassist@oona-insurance.com.ph)

[www.myoona.ph](http://www.myoona.ph)

The logo for Oona Insurance, featuring the word "oona" in a stylized, lowercase font with a circular symbol above the "o"s, and the word "insurance" in a smaller, lowercase font below it.

**oona**  
insurance



# Travel Insurance

Domestic

## Domestic

OONA TRAVEL INSURANCE - DOMESTIC provides comprehensive Travel and Personal Accident Assistance, anytime and anywhere, in the Philippines. Available in Corporate, Individual, Group and Family Cover.

Travel Insurance - Domestic covers the insured for Travel Inconveniences which includes:

- Delayed Departure
- Missed Connecting Flights
- Aircraft Hijacking

It also covers the injured for Medical Expenses due to Illness or Accident which includes:

- Unlimited Emergency Medical Evacuation
- Escort of minors

### IMPORTANT CONDITIONS

- Maximum period of coverage is 90 days. No extension is allowed.
- Adults between 65-75 years old may be covered subject to premium surcharge.

| AGE                         | Percentage Premium Surcharge |
|-----------------------------|------------------------------|
| Insured ages 65 to 70 years | 50% Premium Surcharge        |
| Insured ages 71 to 75 years | 100% Premium Surcharge       |

- No premium refund is allowed once policy has commenced.

### TRAVEL ASSISTANCE

PACIFICO ASSISTANCE is our partner in providing assistance to travelers who are insured with us.



**IN CASE OF EMERGENCY**

**CALL (632) 8459 4727**  
or email [travelassist@oona-insurance.com.ph](mailto:travelassist@oona-insurance.com.ph)

*Anytime from anywhere in the Philippines*

| BENEFIT   | LIMIT OF COVERAGE             |                               |
|---|-------------------------------|-------------------------------|
|   | ₱ 500K                        | ₱ 1.0M                        |
| <b>I. TRAVEL ASSISTANCE SERVICES</b>  |                               |                               |
| <b>A. MEDICAL &amp; EMERGENCY EXPENSES</b>                                    |                               |                               |
| Medical & Emergency Expenses  | up to ₱ 500,000               | up to ₱ 1,000,000             |
| Emergency Medical Evacuation  | Actual Cost                   |                               |
| Pre-Existing Condition within the Look Back Period                            | ₱ 25,000                      | ₱ 50,000                      |
| Return of Mortal Remains  | Actual Cost                   |                               |
| Escort of Dependent Child   | Actual Cost                   |                               |
| Relay of Urgent Messages  | Actual Cost                   |                               |
| <b>B. CANCELLATION</b>  |                               |                               |
| Trip Cancellation   | ₱ 20,000                      | ₱ 50,000                      |
| Trip Termination  | ₱ 20,000                      | ₱ 50,000                      |
| <b>C. TRAVEL INCONVENIENCES</b>   |                               |                               |
| Delayed Departure   | up to ₱ 1,000                 | up to ₱ 2,000                 |
| Missed Connecting Flight  | up to ₱ 10,000                |                               |
| Aircraft Hijacking (per day up to 10 days)                                    | up to ₱ 1,000                 | up to ₱ 2,000                 |
| <b>D. PERSONAL BELONGINGS &amp; BAGGAGE</b>                                   |                               |                               |
| Baggage Delay   | up to ₱ 1,000                 | up to ₱ 2,000                 |
| Compensation for in-flight loss, robbery or destruction of checked-in baggage | up to ₱ 15,000                | up to ₱ 25,000                |
| Loss or stolen baggage/personal belongings not checked-in                     | up to ₱ 10,000 (₱ 2,000/item) | up to ₱ 15,000 (₱ 2,000/item) |
| <b>II. PERSONAL LIABILITY</b>   | ₱ 750,000                     | ₱ 1,500,000                   |
| <b>III. ACCIDENTAL DEATH &amp; PERMANENT DISABILITY</b>                       | ₱ 500,000                     | ₱ 1,000,000                   |



# TRAVEL Insurance

## with COVID-19 coverage

### DOMESTIC

OONA TRAVEL INSURANCE INTERNATIONAL provides comprehensive Travel and Personal Assistance, anytime and anywhere in the Philippines -- now with added protection from unforeseen events due to COVID-19.

#### IMPORTANT CONDITIONS

**Two-way Continuous Trip / Two-way Annual Multi Trip**

**AGE ELIGIBILITY**

**MAXIMUM PERIOD OF COVERAGE**

**18 - 64 years old**

**90 Consecutive Travel days (per trip)**

• Applicable to Individual and Family ONLY

| BENEFITS  | LIMIT OF COVERAGE  |
|---|--|
| Medical Treatment/ Expenses due to COVID 19   | 100% of the medical limit max  |
| Repatriation of Mortal Remains  | Covered up to \$ 5,000 or same as the Medical Limit whichever is lower |
| Trip Cancellation due to COVID 19   | 50% of the benefit limit   |
| Trip Curtailment due to COVID 19  | 50% of the benefit limit   |
| Medical Evacuation / Transport and/or Repatriation in case of illness (Covid 19), Rebooking Charges, Meals and Accommodations IF STRANDED locally | Not Covered  |

## IMPORTANT CONDITIONS

Maximum Period of Coverage

### Two-way Continuous Trip / Two-way Annual Multi Trip

|                         | AGE ELIGIBILITY | MAXIMUM PERIOD OF COVERAGE           |
|-------------------------|-----------------|--------------------------------------|
| <b>ASIA &amp; WORLD</b> | 18 - 59         | 180 Consecutive Travel Days per Trip |
|                         | 60 - 75         | 90 Consecutive Travel Days per Trip  |
| <b>SCHENGEN</b>         | 18 - 59         | 180 Consecutive Travel Days per Trip |
|                         | 60 - 99         | 90 Consecutive Travel Days per Trip  |

\*Applicable to Individual, Family & Group.

Note: No extension is allowed once maximum period of coverage has been applied to the policy.

Adults between 65 to 75 years old (up to 99 years old for travel/s with Schengen country) may be covered subject to premium surcharge.

| AGE   | PERCENTAGE PREMIUM SURCHARGE |
|---|------------------------------|
| Insured ages 65 to 70 years old   | 500% Premium Surcharge       |
| Insured ages 71 to 75 years old   | 100% Premium Surcharge       |
| Insured ages 76 to 99 years old<br>(for travel/s with Schengen country) | 300% Premium Surcharge       |

## LIMITS OF COVER

|  |  |
|--|--|
| € 35K<br>\$ 20K, \$ 45K, \$ 50K, \$ 100K | Euro Policies only<br>Dollar Policies only |
|--|--|

Acceptable Plan Limits for ages 60 to 75 years old (up to 99 years old for travel/s with Schengen country) are as follows:

|                                |                             |
|--------------------------------|-----------------------------|
| Worldwide travel only          | \$ 20K plan only            |
| Worldwide with Schengen Travel | Maximum of \$ 50K plan only |
| Schengen Travel only           | Maximum of \$ 50K plan only |

Note: No premium refund is allowed once policy has commenced.



## CONTACT US:



Client Service

(632) 8876.4400

teleservice@oona-insurance.com.ph



Travel Insurance Claims Hotline

If out of the country

00 632 8459 4727

If in the Philippines

(02) 8459 4727

travelassist@oona-insurance.com.ph

[www.myoona.ph](http://www.myoona.ph)

**oona**  
insurance



**Travel Insurance**  
International

## INTERNATIONAL

**OONA TRAVEL INSURANCE - INTERNATIONAL** provides comprehensive Travel and Personal Assistance, anytime and anywhere in the world, excluding Philippines. Available in Corporate, Individual, Group and Family Cover.

Travel Insurance - International covers the insured for Travel Inconveniences which includes:

- Delayed Departure
- Missed Connecting Flights
- Aircraft Hijacking

It also covers the injured for Medical Expenses outside the usual country of residence due to illness or accident which includes:

- Unlimited Repatriation Coverage
- Escort of Minors
- International Referral Services
- Advance of Bail Bond

## COVID-19 COVERAGE

| BENEFITS  | LIMIT OF COVERAGE   |
|---|---|
| Medical Treatment / Expenses due to COVID 19  | 100% of the medical limit max. of \$ 50,000 or whichever is lower           |
| Repatriation of Mortal Remains  | Covered up to \$ 5,000 or same as the Medical Limit whichever is lower      |
| Trip Cancellation due to COVID 19   | 50% of the benefit limit but not exceeding \$ 1,000 (or whichever is lower) |
| Trip Curtailment due to COVID 19  | 50% of the benefit limit but not exceeding \$ 1,000 (or whichever is lower) |
| Medical Evacuation / Transport and/or Repatriation in case of illness (Covid 19), Rebooking Charges, Meals and Accommodations IF STRANDED locally | Not Covered   |

## TRAVEL ASSISTANCE

PACIFICO ASSISTANCE is our partner in providing assistance to overseas travelers who are insured with us.



**IN CASE OF EMERGENCY**

**CALL +00 632 8459 4727**  
or email [travelassist@oona-insurance.com.ph](mailto:travelassist@oona-insurance.com.ph)

*Anytime from anywhere in the world*

| BENEFITS  | LIMIT OF COVERAGE   |                                   |                                   |   | SCHENGEN ONLY   |
|---|---|-----------------------------------|-----------------------------------|---|---|
|   | \$ 20K  | \$ 45K                            | \$ 50K                            | \$ 100K   | € 35K   |
| <b>I. TRAVEL ASSISTANCE SERVICES</b>  |   |                                   |                                   |   |   |
| <b>A. MEDICAL &amp; EMERGENCY EXPENSES</b>                                    |   |                                   |                                   |   |   |
| Medical Expenses & Hospitalization Abroad                                     | Up to \$ 20,000 (excess of \$ 60)                                 | Up to \$ 45,000 (excess of \$ 60) | Up to \$ 50,000 (excess of \$ 60) | Up to \$ 100,000 (excess of \$ 60)                                | Up to € 35,000 (excess of € 40)                                 |
| Emergency Dental Care   | Up to \$ 200 excess of \$ 60                                      |                                   |                                   |   | Up to €175 (excess of € 40)                                     |
| Delivery of Medicines   | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Emergency Medical Evacuation / Repatriation                                   | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Repatriation of Mortal Remains  | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Escort of Dependent Child   | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Repatriation of Family Member travelling with Insured                         | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Compassionate Visit / Travel of one immediate family member                   | Travel cost plus up to \$ 100/day, max. of \$ 1,000               |                                   |                                   |   | Travel cost plus up to €85/day, max. of € 850                   |
| Car Rental Excess Protection  | Up to \$ 3,000  |                                   | Up to \$ 6,000                    |   | Up to € 4,000   |
| First Medical Payment   | Up to \$ 500 (excess of \$ 60)                                    |                                   |                                   |   | Up to €400 (excess of € 40)                                     |
| Pre-Existing Condition within the Look Back Period                            | Up to \$ 1,000 (excess of \$ 60)                                  | Up to \$ 2,250 (excess of \$ 60)  | Up to \$ 2,500 (excess of \$ 60)  | Up to \$ 5,000 (excess of \$ 60)                                  | Up to € 1,750 (excess of € 40)                                  |
| Emergency Return Home following death of a close family member                | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Medical Referral / Appointment of Local Medical Specialist                    | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Connection Services   | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Relay of Urgent Messages  | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Long Distance Medical Information Service                                     | Actual Cost   |                                   |                                   |   | Actual Cost   |
| Advance of Bail Bond  | Up to \$ 1,000  |                                   |                                   |   | Up to € 850   |
| <b>B. CANCELLATION</b>  |   |                                   |                                   |   |   |
| Trip Cancellation   | Up to \$ 3,000 (excess of \$ 10)                                  |                                   |                                   |   | € 1,500 (excess of € 10)  |
| Trip Curtailment  | Up to \$ 2,000 (excess of \$ 10)                                  | Up to \$ 3,000 (excess of \$ 10)  |                                   |   | € 1,500 (excess of € 10)  |
| <b>C. TRAVEL INCONVENIENCES</b>   |   |                                   |                                   |   |   |
| Delayed Departure   | Up to \$ 200  |                                   | Up to \$ 800                      |   | Up to € 150   |
| Missed Connection   | Up to \$ 200  |                                   | Up to \$ 800                      |   | Up to € 150   |
| Flight Diversion  | Up to \$ 200  |                                   | Up to \$ 800                      |   | Up to € 150   |
| Aircraft Hijacking (maximum of 10 days)                                       | Up to \$ 100/day  |                                   | Up to \$ 200/day                  |   | Up to € 85 / day  |
| <b>D. PERSONAL BELONGINGS AND BAGGAGE</b>                                     |   |                                   |                                   |   |   |
| Loss of Travel Documents abroad   | Up to \$ 2,000  | Up to \$ 3,000                    |                                   |   | Up to € 1,500   |
| Baggage Delay   | Up to \$ 200  |                                   |                                   |   | € 150   |
| Compensation for in-flight loss, robbery or destruction of checked-in baggage | Up to \$ 1,200 subject to limit of \$ 150/item (deductible \$ 30) |                                   |                                   | Up to \$ 2,000 subject to limit of \$ 200/item (deductible \$ 10) | Up to € 900 subject to limit of € 100/item (deductible of € 15) |
| Loss or stolen baggage/personal belongings not checked-in                     | Up to \$ 1,000 subject to limit of \$ 100/item                    |                                   |                                   |   | Up to € 900 subject to limit of € 100/item (deductible of € 15) |
| Location & forwarding of baggage and personal effects                         | Actual Cost   |                                   |                                   |   | Actual Cost   |
| <b>II. PERSONAL LIABILITY ABROAD</b>  |   |                                   |                                   |   |   |
|   | \$ 20,000   | \$ 40,000                         | \$ 50,000                         | \$ 80,000   | € 35,000  |
| <b>III. ACCIDENTAL DEATH &amp; PERMANENT DISABILITY</b>                       |   |                                   |                                   |   |   |
|   | \$ 20,000   | \$ 40,000                         | \$ 50,000                         | \$ 80,000   | € 35,000  |