



Specific Benefits of Home Assistance

24-Hour Home Assistance Services

Call our OONA Home Assist number to avail of your emergency home assistance needs.

EMERGENCY PLUMBING

Assistance for the breakage of pipes, leaking of sanitary fittings or damage in the water installations in your home.

EMERGENCY ELECTRICAL ASSISTANCE

Assistance in the event of electrical supply failure within the house as a result of a defect of or damage to the internal electrical installations.

EMERGENCY LOCKSMITH

Assistance in the event that the house becomes unsecured due to defective locks, or if it becomes impossible to gain entry due to loss or theft of keys or damage to locks as a consequence of theft or any accidental cause.

EMERGENCY GLASS REPAIR

Assistance in the event of damage glass doors or windows belonging to the window structure of the house.

CONNECTION SERVICES*

For cases not related to the arrangement of emergency services, this benefit provides information on service professionals or suppliers who will be able to provide estimates of the repair and service cost of the following specialty services:

- Plumbing
- Electricity
- Locksmith Trade
- Glass Work
- Bricklaying
- Painting
- Carpentry
- TV Antennas/Aerials/Connections
- Removals
- Pest Control
- Appliance Repair
- Air Conditioning Repair

*Note: Service fees and costs incurred for rendering the Connection Services will be for the account of the Client.

Geographical Scope

Provides cover anywhere in Metro Davao, Metro Cebu and Metro Manila, Laguna, Cavite and Antipolo. The following areas in Metro Manila are: Manila, Caloocan, Las Piñas, Makati, Malabon, Mandaluyong, Marikina, Muntinlupa, Navotas, Pasay, Pasig, Paranaque, Quezon City, San Juan, Taguig, Valenzuela, Pateros

Additional Benefit: **URBAN ASHRAM YOGA DISCOUNT**

URBAN ASHRAM YOGA will be providing the following promotional services exclusive to MAPFRE Insurance Clients .

Ten (10%) discount on Urban Ashram Yoga's 30-day all-access pass to yoga, Pilates, barre and kids yoga
Promo Code for Online Classes: IBERO10

Passes can be purchased at www.urbanashramyoga.com/pricing .

Promo code should be inputted on the payment section to avail of the 10% discount.

Pre-requisite for Eligibility for Studio Classes: MAPFRE Insurance Clients to present any document or promotional material indicating that they are entitled to the promotional privilege with Urban Ashram Yoga.

Once our studios reopen and transactions will be made in person hence no promo code will be needed.