



CORPORATE SECURITY POLICY

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I. Definitions

For the purpose of this policy, it is understood that:

Assets: combination of all capabilities, goods, rights, resources and intangible assets owned by a company, institution or individual, or the right of exploitation or possession of which is held by this party.

Security and Environment Committee: most senior management body of the Security and Environment Organization. This committee will ensure that the goals and company needs govern the activity of the Corporate Security and Environment Function, and will guarantee that they are considered to be a constituent element in the corporate business processes, in accordance with what is established in the Director of Security and Environment Plan.

Business Continuity and Crisis Committee: specific subordinate committee to the Security and Environment Committee for the division and control in the scope of the business continuity and crisis management. It is responsible for the established movement by the Safety and Environment Committee, with the objective to guarantee the correct governing of its own scope of activities, in accordance with what is established in the Safety and Environment Master Plan.

Corporate Security and Environment Function: set of the mandatory activities, people, medias and resources to achieve the appropriate level of protection for the activities of a business organization faced with the established risks, as well as to achieve the sustainable management from an environmental and energy perspective, in accordance with what is established in the Security and Environment Master Plan.

MAPFRE, MAPFRE GROUP or GROUP: the business group integrated by MAPFRE, S.A., as the parent company, its companies, subsidiaries and dependents are in accordance with what is established in Article 4 of the Stock Exchange Act.

Environment: surroundings in which the organization operates, including the air, water, earth, natural resources, flora, fauna, human beings and the interactions between them, in accordance with what is established in the Security and Environment Master Plan.

Security and Environment Master Plan: strategic framework for the development the Corporate Security and Environment Function.

Risk: possibility that future events may give rise to adverse consequences of the economic and business goals or of the finance situation of the GROUP. The risk concept is understood in a broad sense, covering the events or combinations of events that may affect one or various risks that, for their importance or company, require a separate process.

Security and Environmental Risk: Subset of all the risks whose management has been entrusted to the Security and Environment Organization, of the total number of risks faced by the GROUP's assets.

Security:

1. Condition attained when the assets are protected against risks.
2. Insurance quality, i.e. the extent of all damages, hazards or risks.
3. Set of mandatory measures to attain the previous condition. In accordance with the protected assets and the nature of the measures, different types of security such as information security, job security, safety of people, fire safety, etc. are usually referred to.

II. Introduction

The rationale of the Corporate Security and Environment Function is to enable the standard development of the business, facilitating a secure environment in which MAPFRE can develop its activities. To do this, its tangible and intangible assets and business processes must be permanently protected against security risks, ensuring the safety of people, regulatory compliance, preservation of the good reputation of the company and its sustainability.

In this regard, all MAPFRE collaborators, employees and management are co-responsible for the protection of these assets and processes, so they will use the resources that MAPFRE provides in a professional and responsible manner, they will notify any situation that they detect that may be a risk for the company and/or the people who make it up and, in general, they will apply the measures established for this purpose with due diligence.

MAPFRE's leadership goal and its global vocation inspire, as well as other GROUP activities, security matter actions; the scope of which also aspires to be a point of reference.

This policy is in line with the MAPFRE Security and Environment Master Plan, which establishes the strategic framework and model for the GROUP's initiatives, with regard to security and environmental management.

III. Scope

This Corporate Security Policy is of mandatory compliance throughout the MAPFRE Group.

IV. Goals

This Policy formalizes the response of the MAPFRE Group to a global, changing scenario that allows it to provide itself with an effective corporate security function and, in accordance with the Institutional and Business Principles, to carry out the protection of MAPFRE assets; furthermore ensuring compliance with regulations in matters of security and preserving the good reputation and image of the company and its sustainability.

V. Commitments

The MAPFRE Group assumes the following commitments for action in matters of corporate security:

1. The safety of people, the most valuable asset for MAPFRE, is the primary goal and permanent concern.
2. Compliance with security regulations, scrupulously respecting the legislation in force, in accordance with the GROUP's principle to be ethically and socially responsible.
3. The integration of security in business processes, as another one of their components, contributing to their quality and sustainability.
4. The adoption of a model of global and comprehensive security protection of assets and business processes of the GROUP before security risks of any kind and independently of the location in which they are likely to materialize.
5. The contribution of added value to MAPFRE and its business and support processes, through the search and use of synergies with other areas and duties of the GROUP in the development of its activity.
6. The application of principles of optimization of resources, opportunity, economy of scale and continuous improvement, as a manifestation of the spirit of innovation and quest for excellence of MAPFRE.
7. The contribution to the trust of stakeholders, so that they can develop their work and/or interact with the GROUP without security risks disturbing their willingness and capability to decide and act freely.
8. Appropriate protection of the information from MAPFRE clients, collaborators and employees, ensuring its confidentiality, availability and integrity, as well as that of the systems that store it, transmit it or process it; through the implementation of the necessary measures and controls.
9. The training and awareness of all personnel in matters of security, as well as the dissemination of standards, procedures and responsibilities.

10. The permanent availability to collaborate with authorities as part of the spirit of service that pervades all MAPFRE undertakings and the responsibility for the society in which it develops its activity.

VI. Responsibilities

The Security and Environment Committee of the GROUP is the body responsible for promoting the development and implementation of this Policy, as well as ensuring its compliance, dissemination and regular revision.